

Cass County Sheriff's Office
Answers to Questions Resulting from RFP for RMS/JMS

1. Question: Is it a mandatory requirement for Microsoft SQL databases?
Answer: Not mandatory.
2. Question: Prefer solution to include document image module. Explain.
Answer: If your solution includes a document imaging module please include the specifics of how it works. The County has a OnBase imaging solution. Please indicate the level of integration with OnBase if possible.
3. Question: Solution should include a paper service module. Explain.
Answer: We are looking for a Process Server solution that includes the tracking of subpoena's, summons etc.
4. Question: Does the County desire a digital copy of proposals in addition to the four physical copies?
Answer: If you are submitting a digital copy then a single digital copy is enough. If you are submitting physical copies, then four physical copies are requested.
5. Question: Does the County desire a video and/or phone interface for the JMS system?
Answer: We have an automated inmate system that provides callers inmate information via an automated attendant (269.445.2481 option 2, option 1). This needs to be included. If your solution includes video capabilities please include the details.
6. Question: With reference to the GeoShield interface, will the County please provide the following information: Vendor, data for export, type of transfer, frequency.
Answer: Spatialitics.com. CAD event data (call type, time, date, etc.), FTP with 15 min frequency.
7. Question: With reference to the PAAC/PAAM system, will the County please provide the following information: Vendor, data for export, type of transfer, frequency.
Answer: An interface does not exist. If your solution provides one it would be the pull data from RMS to feed into the Adult Case Tracking system. The Prosecutor's Attorneys Association of Michigan (www.michiganprosecutor.org) is the contact for the ACT application.
8. Question: With reference to the LiveScan interface, will the County please specify the vendor and version for the third-party system?
9. Answer: IDNetworks (idnetworks.com).
10. Question: Page 7, number 15 of the RFP document states: "Solution should include State of Michigan acceptable JPIS report." Will the County please clarify if the County requires an interface to JPIS, or only the ability to pull data from the RMS/JMS system to

manually send to JPIS?

Answer: We prefer an interface to automatically submit JPIS reports.

11. Question: Will the County please provide the following information for each type of product to be converted (RMS, JMS, etc.): Vendor, Type of Database, Size.

12. Answer: We are using a cloud solution by Caliber (formerly EJustice, formerly Crimecog). We are on their legacy product. We do not know the database or size.

13. Question: Will the County please provide user counts for the following: Department counts – Sworn/non-sworn personnel.

14. Answer: We do not have the exact sworn/non-sworn counts. We are interested in a site license that will cover however many officers/personnel each department employs.

15. Question: Are you requiring that the handheld scanners for the evidence module be provided by us? If so, how many do you require?

Answer: One handheld scanner is sufficient.

16. Question: Does the county plan to keep its current e-ticketing system?

Answer: Yes for now.

17. Question: Is IyeTek the current e-ticketing system?

Answer: Yes

18. Question: Does the county want the winning system to replace IyeTek e-Ticketing?

Answer: If the winning system has an e-ticketing solution that is an improvement over IyeTek we will certainly consider it.